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Unit - I

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Listening skills

1. Critical listening:-

It is a process for understanding what is ~~it~~ said and evaluating, judging and forming an opinion what the person hears. The listener assesses the strength and weakness of a content, agrees or disagrees with the information and analyses the things. The person has to recognize the difference between fact and opinion. He/she has to uncover the assumptions given by the speaker and open to new ideas.

2. Comprehensive listening:-

It helps the person to comprehend the meaning or understand what is being said. Understanding the meaning of the message is called comprehensive listening. It will make use of various analyses and evaluating that will interpret the message developed by the speaker.

3. Dialogue orit listening:-

Dialogue - Greek word

Dia - through logue - words.

=> Learning through words.

It emphasizes conversation as a shared activity, rather than

encouraging participants to focus on and communicate their views about the issue.

4. Empathetic listening:-

It is a practice of being attentive and responsive to others input during the conversation. It makes the emotional connection with the other person and finding the similarities between their experience and listening listeners, then only the listeners can give heartfelt response.

5. Informational listening:-

It is listening to seek information or new knowledge. The listeners are passive because there is no judging evaluating or criticizing the message. It is a listening with the goal of comprehending and retaining information such as attending lectures, listening news and so on.